CT Right to Counsel Update

October 21, 2022
2022 eviction filings (18,147 YTD) on trend to surpass 2019 filing total of 18,922.
Comparison between 2019 and 2022 in graph on left, as 2020 and 2021 are outliers due to the pandemic. Whole number in the blue bar is the number of people represented.

2019 Representation rate: 6.8%

2022 Representation rate YTD: 9.6%

* Comparison between 2019 and 2022 in graph on left, as 2020 and 2021 are outliers due to the pandemic. Whole number in the blue bar is the number of people represented. Right graph whole numbers are cumulative, 2017-2022.

* Slide added post presentation
Representation Rate in RTC Zip Codes

2019 Rate: 6.1%  |  2022 Rate: 14.4%

*Whole number in the blue bar is the number of people represented. Right graph whole numbers are cumulative, 2017-2022.
* Slide added post presentation
Representation Rate in Non-RTC Zip codes

2019 Rate: 7.1% | 2022 Rate: 7.1%

*Whole number in the blue bar is the number of people represented. Right graph whole numbers are cumulative, 2017-2022.
* Slide added post presentation
August Hotline Activity

**RTC Call Flow Report - External Calls to Screener Transfer**
(August Summary)

- **External**: 2966
- **Inbound**: 158 (English: 1617, Spanish: 83)
- **Vet xFer**: 83 (English: 8, Spanish: 63)
- **NonArea**: 702 (English: 63, Spanish: 8)
- **OnHold**: 127 (English: 8, Spanish: 30)
- **Eligible**: 325 (English: 30, Spanish: 30)

Legend: English, Spanish
September Hotline Activity

RTC Call Flow Report - External Calls to Screener Transfer
(September Summary)

- External: 2507
- Inbound: 157 (1365 English, 83 Spanish)
- Vet xFer: 7 (83 English, 7 Spanish)
- NonArea: 56 (540 English, 56 Spanish)
- OnHold: 22 (136 English, 22 Spanish)
- Eligible: 31 (291 English, 31 Spanish)

Legend: English, Spanish
### Connecticut Eviction Right to Counsel

#### Program Data Analysis

<table>
<thead>
<tr>
<th># OF PROGRAMS</th>
<th># OF CLIENTS</th>
<th># OF CLIENTS REFERRED FOR FULL REPRESENTATION</th>
<th>FROM</th>
<th>TO</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>1,367</td>
<td>862</td>
<td>1/31/2022</td>
<td>9/30/2022</td>
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</tbody>
</table>
Case Distribution

**Case Status**
- 629 Closed Cases
- 739 Open Cases

**Cases Opened by Month**
- Feb-2022
- Mar-2022
- Apr-2022
- May-2022
- Jun-2022
- Jul-2022
- Aug-2022
- Sep-2022

![Map of Connecticut showing case distribution by zip code](image-url)
Client Goals

The top two self-reported client goals are: Prevent Eviction Judgment at 82.9% and Prevent Involuntary Move at 82.4%, respectively.

So far, ‘Prevent Eviction Judgment’ was achieved in 77.3% of closed, extensive services cases where information was entered.

‘Prevent Involuntary Move’ was achieved in 69.3% of closed, extensive services cases where information was entered.
Defective Conditions

### Presence of Defective Condition
- Yes: 58.6% (356)
- No: 41.4% (252)

### Informed Landlord Of Conditions
- Yes: 95.4% (332)
- No: 4.0% (14)
- Prefer not to answer: 0.6% (2)

### # of Defective Conditions Per Client
- 1: 31.8% (82)
- 2: 23.6% (61)
- 3: 17.1% (44)
- 4: 10.9% (28)
- 5: 8.1% (21)
- 6: 6.2% (16)
- 7: 1.6% (4)
- 8: 0.4% (1)
- 9: 0.4% (1)

### Landlord Repair of Defective Condition(s)
- Did not fix conditions issues: 55.2%
- Fixed some conditions issues: 42.7%
- Fixed all conditions issues to client's satisfaction: 2.2%

### % of Clients with Defective Condition Type
- **Infest**: 50.0%
- **Mold**: 30.2%
- **Wall-Ceiling-Floor Damage**: 38.8%
- **Water**: 26.4%
- **Unstable Or Damaged Floor Or Carpet**: 15.4%
- **Other**: 29.1%
  - Electrical: 22.1%
  - Plumbing: 27.9%
  - Heat: 17.1%
  - Exterior: 9.3%
  - Lead: 3.1%
Client Characteristics

Connecticut Eviction Right to Counsel Program Data
Race and Ethnicity

- African American or Black - Not Hispanic: 43.3%
- Hispanic - Hispanic or Latino: 30.5%
- White - Not Hispanic or Latino: 13.4%
- Other - Not Hispanic or Latino: 4.9%
- White - Hispanic or Latino: 1.7%
- African American or Black - Not Hispanic or Latino: 0.6%
- Asian or Pacific Islander - Not Hispanic or Latino: 0.4%
- Native American - Not Hispanic or Latino: 0.4%
- White - Hispanic or Latino: 0.4%
- Black or African American - Hispanic or Latino: 0.3%
- Hispanic or Latino: 0.3%
- African American or Black - Hispanic, Latino, or Spanish Origin: 0.1%
- American Indian or Alaska Native - Hispanic or Latino: 0.1%
- Asian or Pacific Islander - Hispanic, Latino, or Spanish Origin: 0.1%
- Black or African American - Hispanic, Latino, or Spanish Origin: 0.1%

Gender

- Female: 68.62%
- Male: 31.10%
- Not specified: 0.21%
- Transgender Woman: 0.07%
Client characteristics cntd.

48.2% of RTC clients report having a disability.
## RTC Staffing Update

<table>
<thead>
<tr>
<th>Attorneys</th>
<th>Organization</th>
<th>CVLC</th>
<th>GHLA</th>
<th>NHLAA</th>
<th>SLS</th>
<th>CLS</th>
<th>Total</th>
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<tbody>
<tr>
<td>#</td>
<td></td>
<td>3.49</td>
<td>6.3</td>
<td>9.8</td>
<td>3.85</td>
<td>12.8</td>
<td>36.24</td>
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</table>
RTC Spending So Far

• Cumulative expenditures of all providers + CBF since October 2021 = $1,609,669

• Under projected spending due mostly to incremental hiring of attorneys.

• Program currently projected to have sufficient funding through end of calendar year 2024.

• Total funding needs for full implementation will be revised following the completion of one full year of program (January 31, 2023).
RTC Notice and Revision Mock-ups

• Revision #1 Mockup

You are facing the loss of your home or housing subsidy. We are here to help

The State of Connecticut created a Right to Counsel program (CT-RTC) to provide free legal representation to income eligible tenants facing eviction or loss of housing subsidy. The program began in a few communities on January 31, 2022 and will grow over time.

To find out if free legal representation is available where you live and if you qualify call 1-800-559-1565 or visit www.EvictionHelpCT.org

ONLINE LEGAL HELP
Go to www.ctlawhelp.org/eviction to learn about the eviction process and how to respond to eviction notices.

RENTAL ASSISTANCE
Apply by going to www.bit.ly/UniteCT or call 1-844-864-8328 for a referral to a community agency that can help you apply.

2-1-1 HELPLINE
Call 211 for information and referrals for housing, utility, and food assistance or go to www.211ct.org.

Usted está en riesgo de perder su hogar o su subsidio de vivienda. Estamos aquí para ayudarle.

El estado de Connecticut ha creado el programa "Derecho a un Abogado" (CT-RTC, por sus siglas en inglés) con el fin de brindar representación jurídica gratuita a inquilinos de bajos ingresos que corran riesgo de desalojo o pérdida del subsidio de vivienda. El programa comenzó el 31 de enero de 2022 en determinadas comunidades y luego se irá expandiendo.

Para saber si usted reúne los requisitos para obtener REPRESENTACIÓN JURÍDICA GRATUITA y sí se ofrece en su zona, llame al 1-800-559-1565 o visite www.EvictionHelpCT.org

ASISTENCIA LEGAL POR INTERNET
Visite www.ctlawhelp.org/eviction para obtener información sobre el proceso de desalojo y cómo responder a una notificación de desalojo.

ASISTENCIA CON EL ALQUILER
Para presentar la solicitud, visite www.bit.ly/UniteCT o llame al 1-844-864-8328 para que se le remita a una agencia en la comunidad que le pueda asistir con la solicitud.

LÍNEA DE ASISTENCIA 2-1-1
Para información y direcciones a programas de asistencia con el alquiler, servicios públicos y alimentos, llame al 211 o visite www.211ct.org.

CT-RTC is administered by the Connecticut Bar Foundation, 31 Pratt Street, Hartford, CT 06103
www.ctbarfdn.org
Revision #2 Mockup
Revision #3

• Would include the CTeviction.guide form-filler tool resource

CTeviction.guide FOR RENTERS

• The Judicial Branch has reviewed cteviction.guide and shared feedback with CT Fair Housing Center
  • Revisions to the tool have been made to reflect the feedback
RTC Year 1 Report

• Statutorily required
• Due to the Legislature January 2023
• Stout (program evaluator) is compiling report that will report on:
  • Key evaluation findings related to evictions in Connecticut
  • Eviction filing trends
  • A review of data collection
  • Client goal and outcomes
  • Recommendations for Year 2
UConn Law School Clinic Update

• UConn law school will be offering a housing clinic course next semester funded by a collaborative Connecticut Fair Housing Center federal HUD grant award.

• The co-directors of the clinic and students will work on eviction cases.

• Co-directors will start representing clients in November.
Questions?

Tiffany Walton
Grants Program Director
Connecticut Bar Foundation